



## ***Welcome and thank you for choosing Waterway Plastics.***

We invite you to review our new 2011 Waterway Whirlpool Bath Products Buyer's Guide. Waterway is entering its 38th year of industry innovation. This year marks a new addition to the Pool & Spa family of products with a complete new line of Whirlpool Bath Products. Using our vast knowledge of Spa product innovation, we created a "New Age" plumbing system for Whirlpool Baths and Walk-In-Tubs. This new system is called SmartPlumb™ and uses state-of-the-art manifolds for the application of vinyl tubing and Shur-Grip™ hose to completely balance the pressure to all Jets. We applied our five year history of the SmartPlumb spa systems to complete the Whirlpool Bath version.

This buyer's guide will feature: 5 different Jet sizes with 11 plumbing configurations and 22 therapy effects, Designer Safety Suctions, Air Controls, Air Buttons, Select-A-Speed Controls and the highest performing bath pumps named the Genesis Generation™. In addition we offer Aroma Therapy Dispensers, Chromotherapy Mood Lighting and 36 specialty fittings ranging from 3/8" to 2". Waterway also manufactures a variety of vinyl tubing, Flex hose and Shur-Grip™ hose sizes.

During 2011, Waterway will be adding many new and innovative products to our Whirlpool Bath line. Please visit our website, [www.waterwayplastics.com](http://www.waterwayplastics.com), to see any new additions throughout the year or call 805-981-0262 to have a product announcement sent to you via e-mail or fax. A digital version of this Buyer's Guide is also available on our website.

We wish you much success in 2011 and we appreciate your loyalty as our partner in business.



For information or assistance, contact:

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Waterway Plastics, 2200 East Sturgis Road, Oxnard, CA 93030  
Telephone: 805-981-0262 • Fax: 805-981-9403 • Toll Free Fax: 888-772-5387  
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**Product Disclaimer:**

All illustrations, photographs and specifications in this publication are based on product information available at the time of printing. Waterway reserves the right to make changes at any time, without giving prior notice, to colors, materials, specifications, part numbers and prices and to discontinue product or product components.

**Ordering:**

To ensure prompt and proper shipment, please order by product part number and description. Be sure to include the correct (last digit) number for the color desired. Specially quoted product numbers must not be changed (even by one digit), or the pricing will not be recognized. Products and prices are subject to change without notice.

All orders must be a minimum of \$50.00.

**Terms:**

All sales are cash with order until credit is established, after which, terms are net 30 days.

**Shipments:**

All shipments are F.O.B. Oxnard, California.

**Claims:**

All claims must be made within 30 days after receipt of merchandise.

**Returns:**

All returns are subject to the Waterway Limited Warranty Policy and written approval, and must be accompanied by an "RGA" (Return Goods Authorization) form or number issued by Waterway prior to returning the merchandise. Unauthorized returns will not be accepted. Freight must be prepaid. Waterway will not accept returned merchandise after 90 days of shipment and/or not in original resalable condition.

**Information Regarding Lost or Damaged Merchandise:**

Our responsibility for any shipment ceases when the carrier signs the Bill of Lading. All shipments should be inspected immediately upon arrival. If cartons, packages or crates are received in short or damaged condition, it is important that the driver be notified and the recipient should insist on a notation of the loss or damage across the face of the freight bill.

If there is no indication of damage on the freight bill, no claim can be enforced against the carrier.

If concealed loss or damaged merchandise is discovered, notify the carrier immediately and request an inspection, and retain the shipping carton/container. A concealed damage report must be made within 15 calendar days of delivery of the shipment, or the carrier will not entertain any claim for the loss. The carrier agent will perform an inspection and will normally grant a concealed damage notation. IF THE CARRIER RECEIVES A CLEAR RECEIPT FOR THE MERCHANDISE THAT HAS BEEN DAMAGED IN TRANSIT, IT IS AT THE RECIPIENT'S OWN RISK AND EXPENSE.

Waterway is willing to assist in collecting claims for loss or damage, but our willingness does not make us responsible for collection of claims or for the replacement of merchandise.

For additional information or assistance in this regard, please contact:

Waterway Plastics  
Customer Service  
805-981-0262



## Waterway Limited Warranty

All products of Waterway carry warranties. The nature and length of the warranty will depend upon the product and are set forth below:

All plastic parts such as jets, valves, skimmers, manifolds, suction, lights and other plastic components manufactured by Waterway are warranted to be free of defects in workmanship and materials for a period of 36 months from the date of purchase. This warranty does not cover o-rings, light bulbs, filter cartridges, D.E. grids, pressure gages or any parts not manufactured by Waterway.

All speakers manufactured by Waterway are warranted to be free of defects in workmanship and materials for a period of 12 months from the date of manufacture.

All pumps equipped with a 56-frame motor are warranted to be free of defects in workmanship and materials for a period of 36 months from the date of motor manufacture (pump seals warranty for 12 months, only replacement seals will be sent).

All pumps equipped with a 48-frame motor are warranted to be free of defects in workmanship and materials for a period of 24 months from the date of motor manufacture (pump seals warranty for 12 months, only replacement seals will be sent).

The Mustang, Iron Might, Tiny Might, Hi-Flo and Center Discharge pumps are warranted to be free of defects in workmanship and materials for a period of 18 months from the date of motor manufacture (pump seal warranty for 12 months, only replacement seals will be sent).

Genesis Generation Whirlpool Bath pumps are warranted to be free of defects in workmanship and materials for a period of 24 months from the date of motor manufacture (pump seals warranty for 12 months, only replacement seals will be sent).

The Santanna and Stealth blowers are warranted to be free of defects in workmanship and materials for a period of 12 months from the date of installation. This includes the motor.

All thermoplastic molded filter bodies and rotational molded sand filter bodies have a warranty of three years from the date of purchase on a prorated life basis (to the original owner only).

All PVC Hose and Tubing are warranted to be free from defects in material and workmanship under normal use and service for a period of two (2) years from the date of shipment by Waterway.

Merchandise damaged as a result of carelessness, improper handling, rodents, insects (termite) or misapplication is specifically excluded from this warranty.

If within the warranty period, any such products shall prove defective, it shall be repaired or replaced at Waterway's option as follows:

1. The original retail purchaser shall first contact the point of purchase or the installing dealer, as soon as possible after discovery of the defect, but in no event later than the expiration date of this warranty. Processing of warranty claims should be initiated by the point of purchase or the installing dealer.
2. A Return Good Authorization (RGA) form must be completed and submitted to Waterway by the point of purchase or the installing dealer or OEM.
3. Waterway will issue an RGA for eligible items that are not out of their warranty period.
4. Waterway will advise the address to which the defective items may be shipped. The customer must pay for all shipping charges (no product shall be returned to Waterway without prior consent).
5. After receipt of the products, supporting documents and verification of the nature and cause of the defect, Waterway will replace or repair the defective products or issue warranty credit for eligible items at Waterway's option.

In no event shall Waterway be liable for labor or material charges in connection with removal or replacement of the defective products. Waterway is not liable for incidental or consequential damages, loss of profit, loss of time, inconvenience and incidental expenses.

This warranty is limited and shall be in lieu of any other warranties, expressed or implied, including but not limited to, any implied warranty or merchantability or fitness for a particular purpose. There are no other warranties that extend beyond the description of the face hereof. The liability of Waterway arising out of its supply of said products, or their use, shall not in any case exceed the cost of correcting defects in the products as above set forth.

Although Waterway Plastics provides all information, recommendation, or advice regarding its products in good faith, each user bears full responsibility for making its own determination as to suitability of Waterway's products, recommendations, or advice for its own particular use. Each user must identify and perform all tests and analysis necessary to assure that its finished products incorporating Waterway's parts or products will be safe and suitable for use under end-use conditions. This includes but not limited to verification of exposure to ambient operating conditions, adhesives, foams and any other type chemicals during the assembly or the end use conditions. Due to environmental conditions out of our control, we are unable to warranty discolorations or corrosion on stainless steel parts.

This warranty does not apply if the failure is caused or contributed to by any of the following: improper handling, improper storage, improper installation, abuse, unsuitable application of the product, lack of reasonable and necessary maintenance, improper packaging for return, or repairs made or attempted by any other company, which in the judgment of Waterway adversely affects the product's performance and reliability. Waterway reserves the right to change its warranty at any time.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.



### HOLE SAW SIZES



Indicates part of the SmartPlumb™ System

#### JETS

300-LS / 350-XLS	2 ¼"
200-LS	1 ½"
CAD and 180°	2 ½"
150-CS	1 ⅙"
250-CS / 250-ES	1 ¾"

#### SUCTIONS

Designer Series Wall Fitting	2 ¾"
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#### AIR COMPONENTS

Air Button	1 ¼"
Air Control	1 ¼"
Air Control - ½" Top Access	¾"
Air Injector - Lo-Pro	¾"

#### LIGHTS

Light – 3"	2 ⅝"
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#### SPECIALTY ITEMS

Aroma Therapy Canister Tee	2 ⅞"
Cup Holder	3 ¾"
Waterway Cascade	(2) x 7/8"



**Bath Pumps** .....P-1

**Jets** ..... J-1

**Air Buttons & Controls** ..... A-1

**Suctions** .....S-1

**Valves** .....V-1

***SP* SmartPlumb™** .....SP-1

**Miscellaneous** .....M-1

**Fittings** .....F-1

**Hose & Tubing** .....HT-1

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